

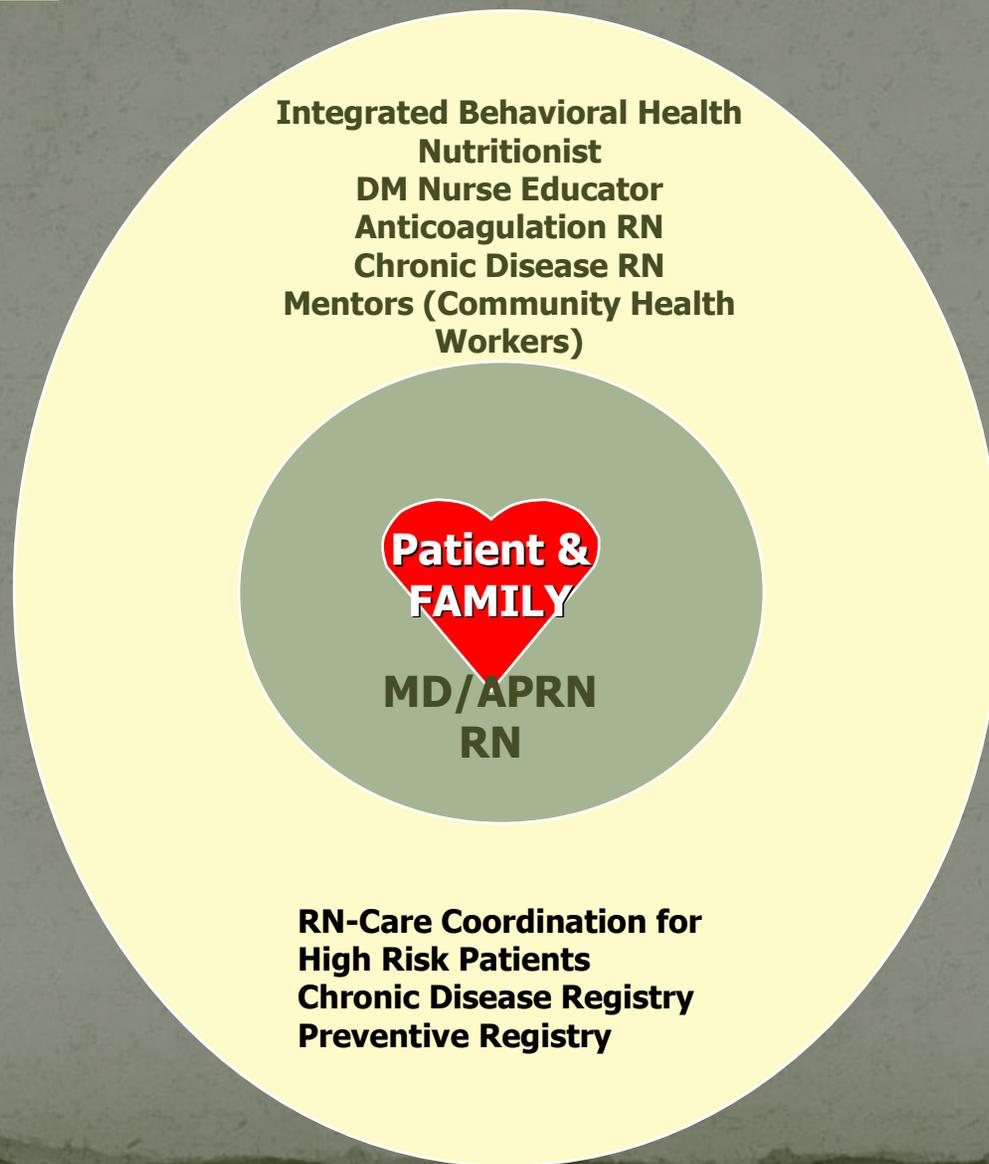
Primary Care and the DHK Medical Home

Don Caruso, MD, MPH
Medical Director Dartmouth Hitchcock Keene

DHK Primary Care

- Dartmouth Hitchcock Keene provides Primary Care for 95% of its catchment area
- Provide Primary care for over 65,000 patients
- Thirty Primary Care Providers
- Utilize the principles of the Patient Centered Medical Home
- All sites are designated NCQA Level 3 Medical Homes
- 2013 named an Exemplar Medical Home by the Robert Wood Johnson Foundation

The Patient Centered Medical Home at DHK

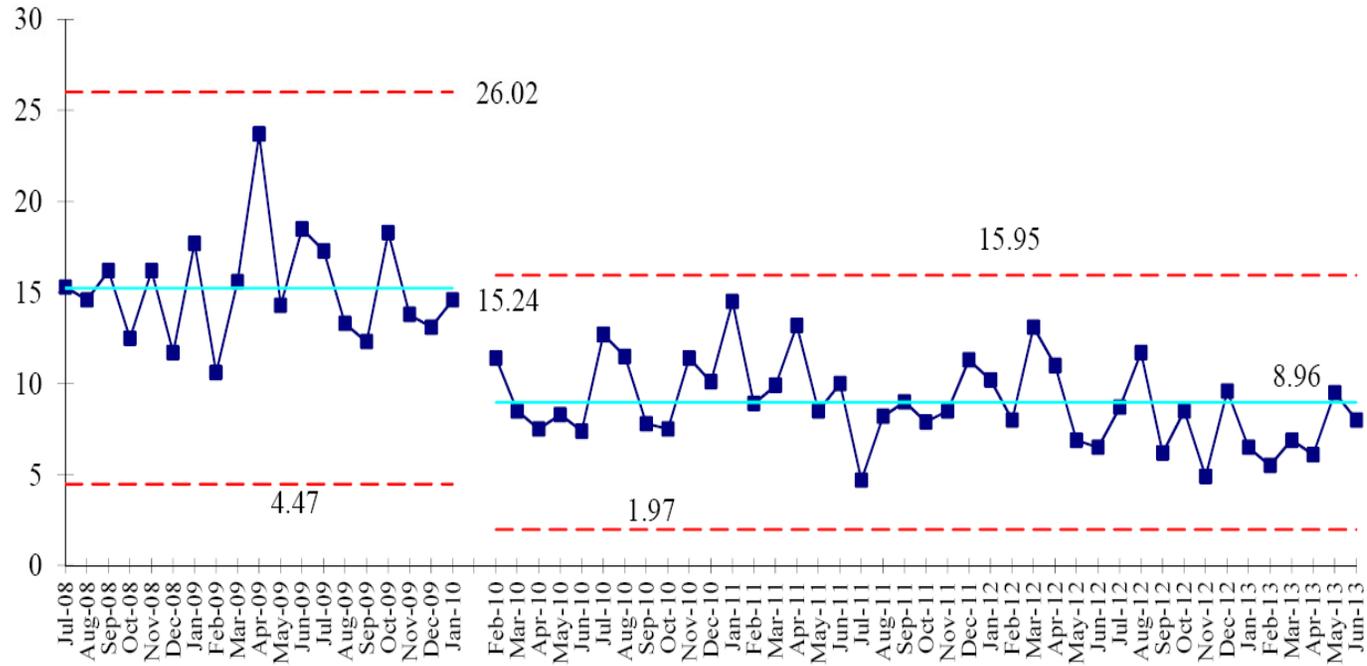


PCMH and Utilization Impact

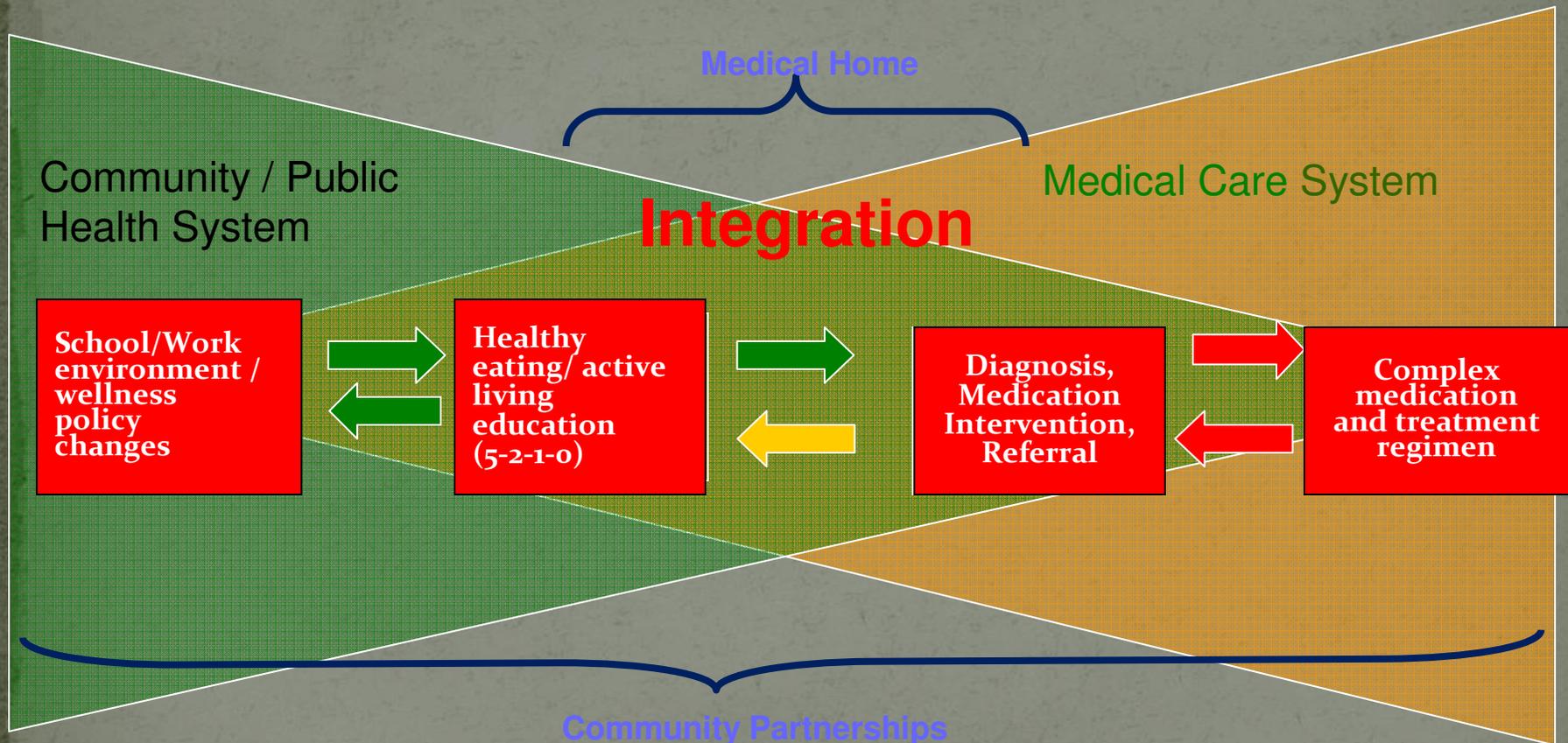
- Care Coordinating High Risk Individual Transitions
 - Warm handoff from inpatient to outpatient
 - Medication Reconciliation at warm hand off
 - 24hr follow up
- Manage High Risk Populations with EBM
 - COPD Rescue Protocols
 - Pneumovax/Influenza Registry-population immunization approach

Cheshire Medical Center, Dartmouth-Hitchcock, Keene
These numbers reflect crude unadjusted readmission rates which may vary from the CMS Hospital Compare Risk-Standardized Readmission Rates

Acute Care % Readmit within 30 days, age over 64



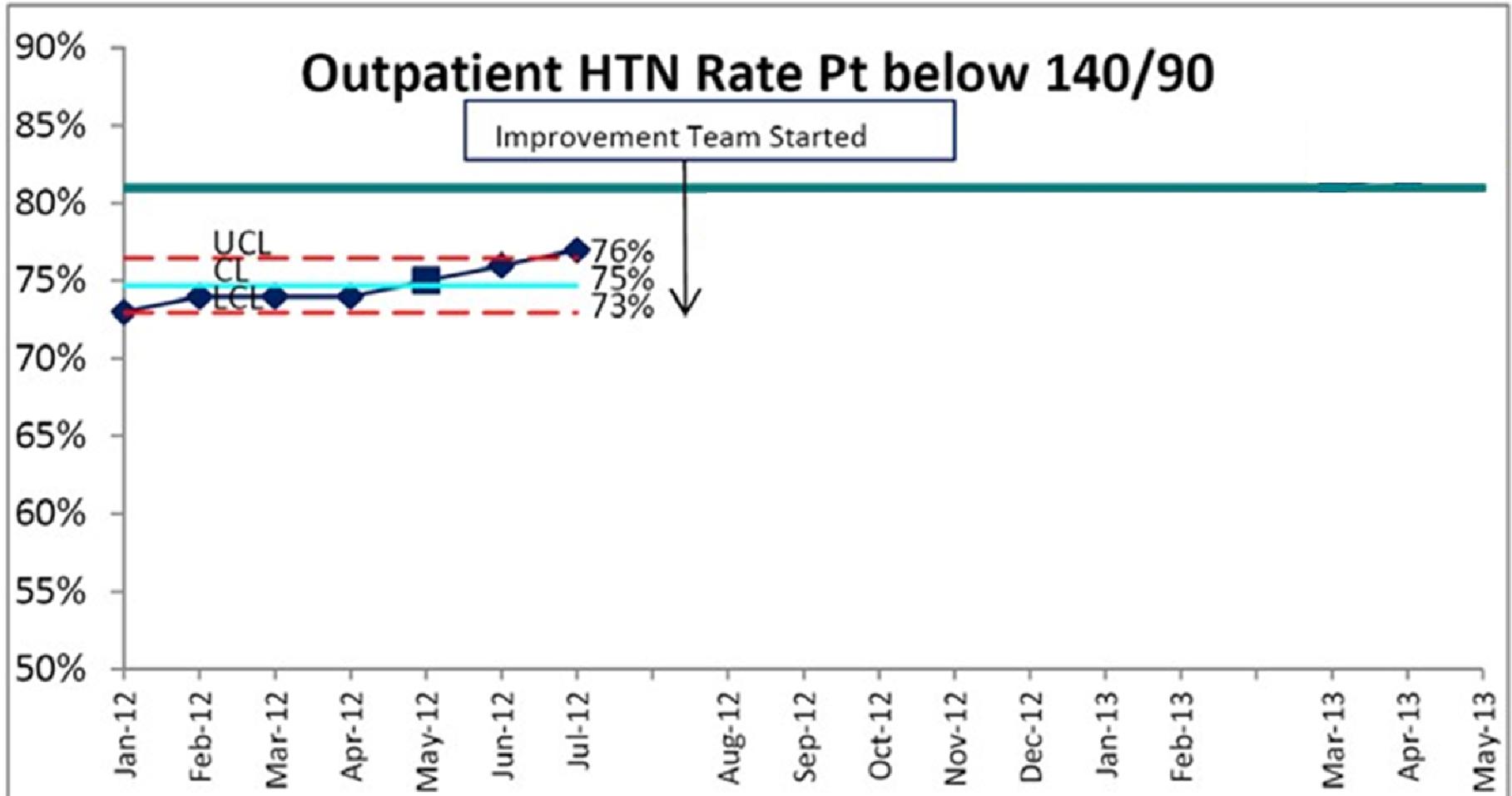
Community Health - Primary Care Integration



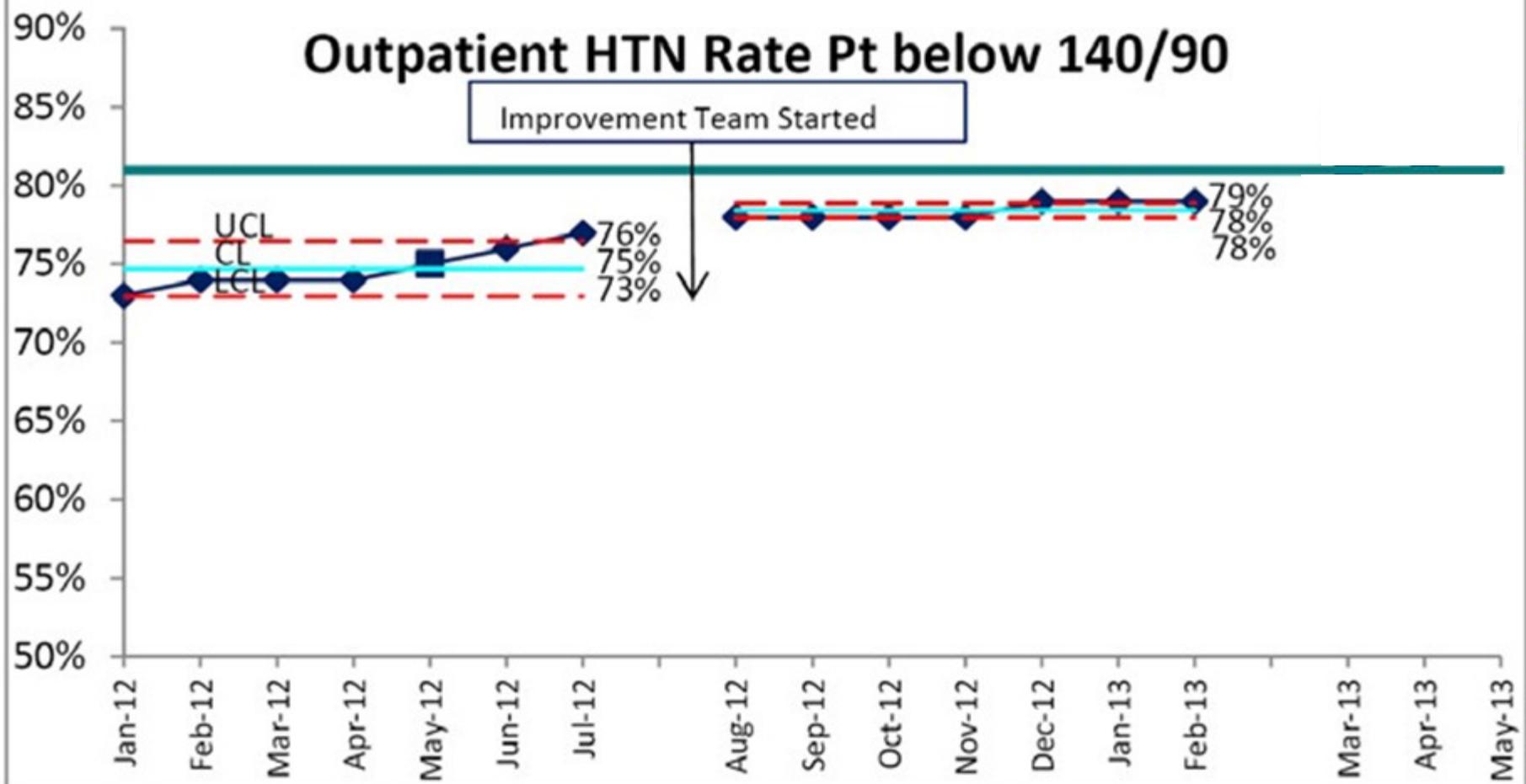
Health Production: Promotion, Prevention, Preparedness

© Adapted by Y. Goldsberry, R. Fedrezzi, D. Bazos, and L. Ayers LaFave from Centers for Disease Control and Prevention

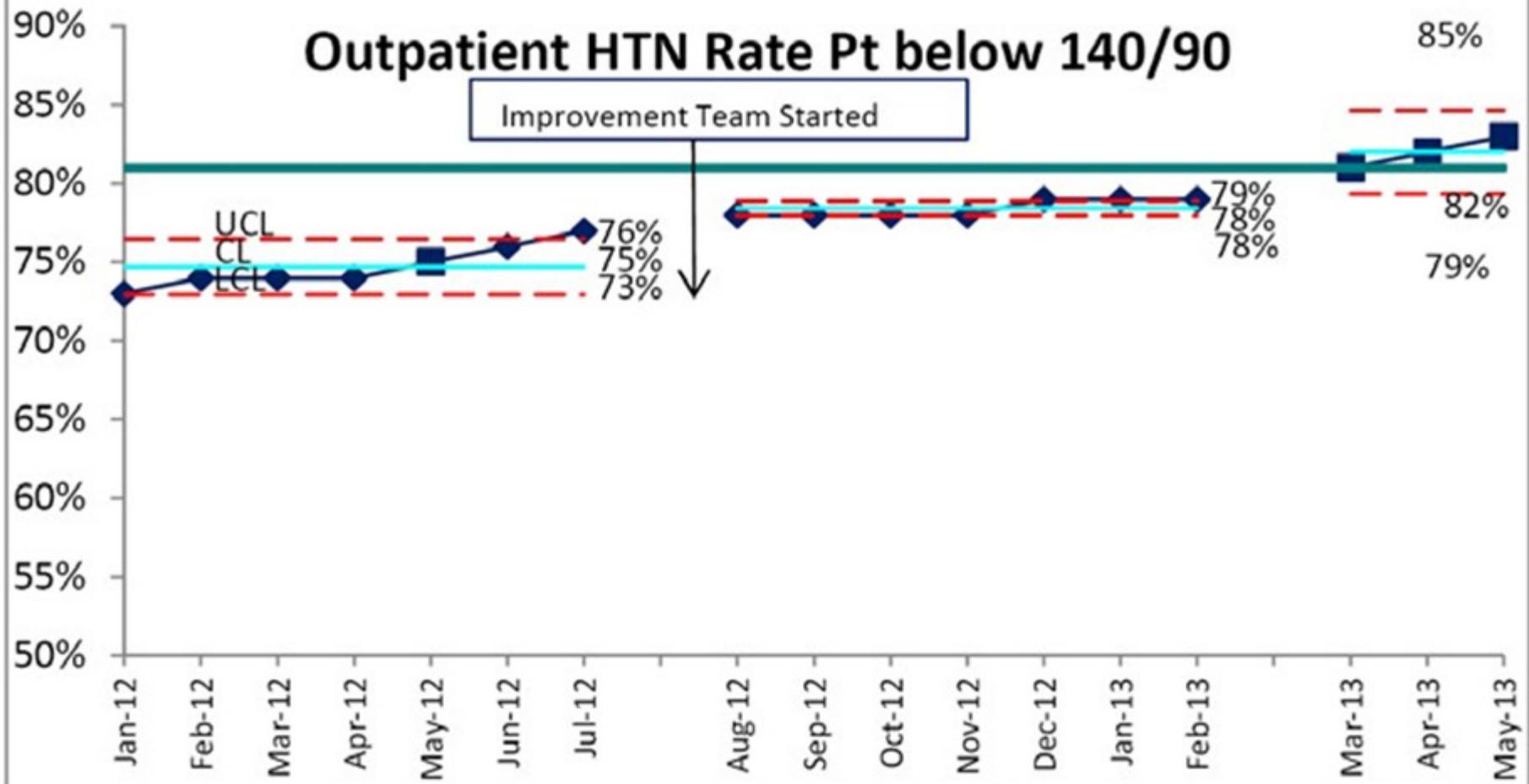
Dartmouth Hitchcock-Keene



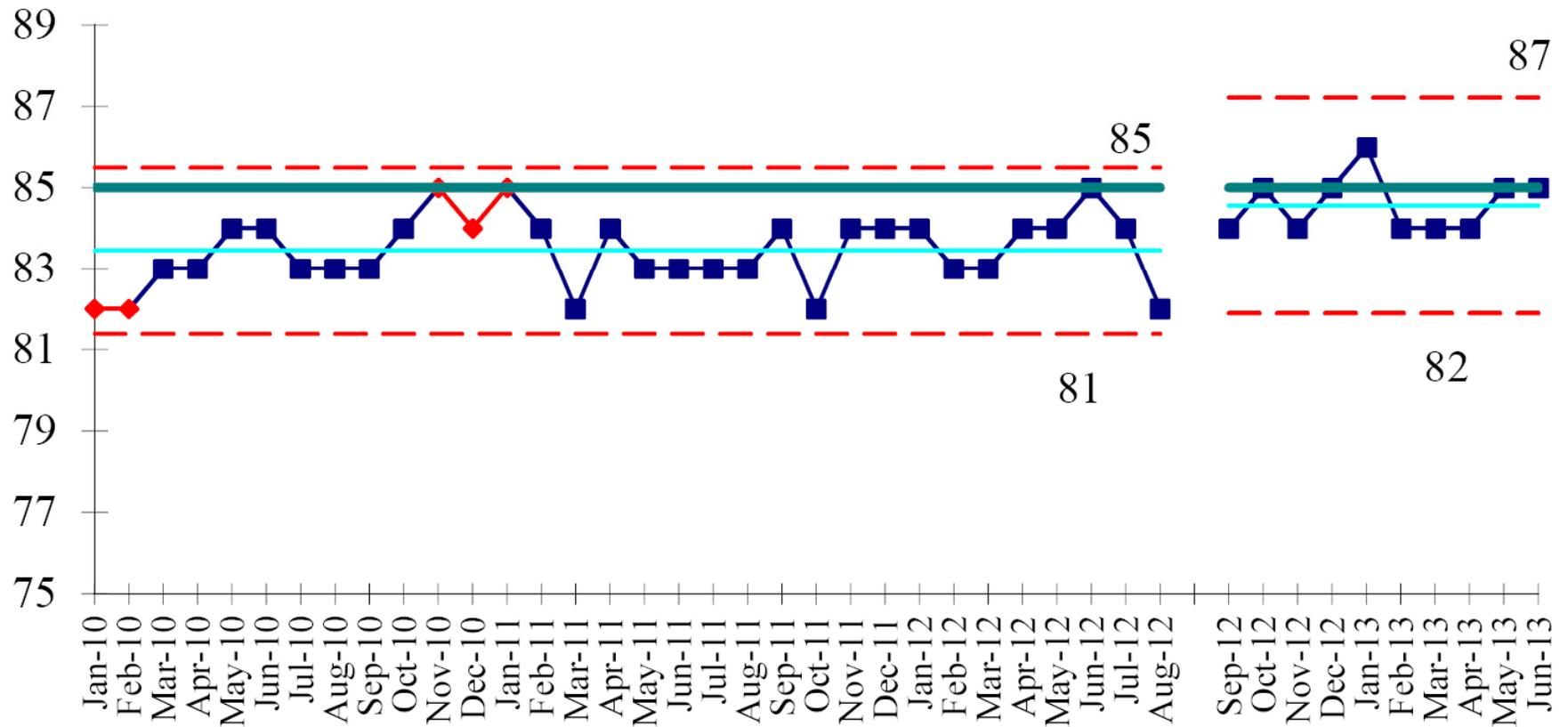
Outpatient HTN Rate Pt below 140/90



Outpatient HTN Rate Pt below 140/90



PSS Amb Overall Rating of Visit (Average Score)



Paying For PCMH

- Increases in PMPM- NHCI PCMH Private Payer Initiative
- Increased encounter based payment- Cigna PCMH Initiative
- Risk Sharing Initiatives-Pioneer ACO (Medicare) Anthem, Harvard Pilgrim, Cigna

Questions??????