

**Table 3**

<b>Recommendation Cross-Reference with Senate Bill 553</b>	
<b>SB 553 Plan Element</b>	<b>Recommendation Number</b>
Eligibility and Enrollment	1, 2, 3, 5, 6, 7, 10, 11, 12, 13, 14, 15, 16, 17, 21, 24
Covered Services	5, 12, 14, 16
Transition Planning	1, 3, 10, 12, 14,15,16, 17, 20, 21
Prior Authorization	15
Transportation	
Pharmacy	14, 16
Case Management	2, 7, 9, 10, 11, 12, 13, 14, 21, 22
Network Adequacy	1, 3, 6, 7, 8, 9, 10, 12, 15, 16, 18, 19, 20
Credentialing	
Quality Metrics and Outcome Measurements	3, 5, 6, 9, 10, 11, 16, 17, 19, 20, 22
Patient Safety	4, 9, 17, 21, 22, 24
Utilization Management	8, 10, 11, 12, 13, 14, 15, 16
Finance and Reimbursement	2, 3, 5, 6, 10, 11
Rates and Payment	5, 6, 7, 8
Grievance and Appeals	7, 14, 15, 16, 19, 20, 21, 22, 23, 24
Office of Ombudsman	19, 20, 21, 22, 23, 24
Providing Value, Quality , Efficiency Innovation and Savings	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24