

Agenda

Governor's Commission
To Review and Advise on the Implementation of
New Hampshire's Medicaid Care Management Program

September 5, 2013
1:00 – 4:00 pm
Richards Free Library
58 North Main Street, Newport, NH

Thank you Senator Odell and Andrea Thorpe for hosting this meeting.

1. Welcome and Introductions	Mary Vallier-Kaplan, Chair Senator Bob Odell, local host	1:00 – 1:10
2. Updates (Brief)	Commissioner Toumpas	1:10 – 1:20
3. Provider Relations and Outreach Strategies - Including Public/Commissioner Questions and Comments	Aaron Brace, Senior Vice President, NH Health Families Maria Scott, Provider Relations Manager (Centene)	1:20 – 1:45
Break		1:55 – 2:05
4. Medical Homes Nationally and in New Hampshire - Including Public/Commissioner Questions and Comments (Note; This is the first of three Medical Home agendas)	Carl Cooley MD, Center for Medical Home Improvement, Don Caruso, MD, Dartmouth Hitchcock Keene	2:05 – 2:55
5. DHHS MCM Quality Strategy – Overall Strategy, with Behavioral Health Integration - Including Public/Commissioner Questions and Comments (Note; This is the first of three Behavioral Health agendas)	Doris Lotz MD, MPH, Medicaid Medical Director; Andrew Chalsma, Chief, Bureau of HealthCare Analytics & Data Systems; Erik Riera, Bureau Administrator, Bureau of Behavioral Health	2:55 – 3:45
Vote: Draft Recommendation: The Commission Recommends that the Governor request from the Department of Health and Human Services public reporting no later than 45 days after the completion of each quarter during FY 14 and FY 15, post “Go-Live”, a detailed report identifying changes and problems in client access, quality of client care, customer satisfaction and appeals, and the financial performance under New Hampshire’s Medicaid Care Management Program.	Don Shumway	3:45 – 3:50

<p>Specific review should also include the following:</p> <ol style="list-style-type: none"> 1. Evidence of the protection of client rights under the Medicaid program. 2. Critical indicators pursuant to the Department's quality management system. 3. Changes in utilization of care. 4. A financial analysis of claims, program expense, and expenditure reductions. <p>In addition, plans for remediation of concerns shall be noted.</p>		
<p>5. Additional Public Comment</p>	<p>Mary Kaplan</p>	<p>3:50 – 4:00</p>

<p>FUTURE MEETING DATES</p>
<p>October 3, 9am – 12noon – Concord, Legislative Office Building, Room 301-303</p>
<p>November 7, 1 – 4pm, Nashua</p>
<p>December 5, 1 – 4pm, Hospice & Community Services, Keene NH</p>