

Governor's Commission
To Review and Advise on the Implementation of
New Hampshire's Medicaid Care Management Program

MINUTES

June 6, 2013
1:00 – 4:00pm
Legislative Office Building, Room 301-303
33 North State Street, Concord, NH

Welcome and Introductions

The meeting was called to order by Commissioner Vallier-Kaplan, Chair at 1:05pm. Present in addition to Commissioner Vallier-Kaplan were Commissioners Donald Shumway, Vice Chair, Sue Fox, Wendy Gladstone, Catherine McDowell, Douglass McNutt, Gustavo Moral, Kenneth Norton, Jo Porter and Nicholas Toumpas.

Absent: Commissioner Tom Bunnell and Commissioner Yvonne Goldsberry

Commissioner Vallier-Kaplan welcomed the Commissioners and invited the non members present to introduce themselves.

Commissioner Vallier-Kaplan presented the draft minutes of the May 22, 2013 meeting for review. Upon a motion duly made and seconded, it was unanimously:

VOTED: to approve the minutes of the May 22, 2013 meeting of the Commission as presented.

How the MCO's will Demonstrate a Substantial Network of Providers

Commissioner Vallier-Kaplan introduced Ms. Lisabritt Solsky, Deputy Director, Office of Medicaid Business and Policy. Ms Solsky reported on the department's process to verify the Managed Care Organizations (MCO's) substantial network development (SND). The review included background on guidance from the department and the insurance regulations; network adequacy to trigger first step of sending "heads up letter"; mental health services as specialty services; two parts to readiness review ; comparison of network adequacy to current utilization patterns; and mitigating disruption. In response to questions from commissioners, Ms. Solsky replied that the best intelligence is being applied to improve plan selection. MCO's are to work with providers to assure readiness for greater volume and disruption will be monitored through the call center and customer satisfaction outreach. Mental health services are discretely measured within the SND. Ms. Solsky reviewed the summary of each practice area and the plan for allowing exceptions. Substance abuse disorders are not in the current contract and will need work on benefit design, rates and providers to deliver the services. Recognizing the time limitations, Ms. Solsky suggested that additional questions be submitted to Mr. Jeffrey Meyers, Director, Intergovernmental Affairs, DHHS. Commissioner Porter will compile questions and submit to Mr. Meyers.

Questions from the public:

Are the insurance department standards adequate for the mental health population?

How would volume capacity be measured? How do you define PCP? Is the insurance department standard adequate for the mental health population?

Updates

Representative Harding reported that the Primary Workforce Commission has scheduled a Roundtable on June 27 to discuss the Primary Care Providers workforce. The behavior health providers are considered PCP's. The Primary Care workforce should stay on this commission's agenda.

Commission Recommendation on Medicaid Expansion

Commissioner Shumway reported that the Commission Recommendation on Medicaid Expansion, approved at the May 22 meeting, was finalized by Commissioners Bunnell, and Porter and submitted to Governor Hassan on May 31, 2013.

Medical Care Advisory Committee (MCAC)

Commissioner McNutt, Chair of MCAC, reported that MCAC receives significant updates on MCM questions each month including updates on the Medicaid Management Information System (MMIS) which is in the process of conversion. Commissioner McNutt will share the update document with this commission.

House Subcommittee on Long Term Care

Commissioner Moral reported that the last meeting of the House Subcommittee included an impressive presentation from Well Sense. They have a good rating from the National Committee on Quality Assurance, focus on local staff, diversity and demonstrated a person centered approach. They will need to focus on existing supports in New Hampshire and increase collaboration to maximize what we have.

Other Updates

Representative Harding invited the members of the commission to attend presentations by all three MCO's at upcoming meetings on June 11 and June 25. See the general court calendar for specifics.

The Department will have updates on SIM (State Health Care Innovation Model) prior to the July 11 meeting of this Commission.

Ms. Kathy Sgambati reported that the Governor's office has had meetings with area agencies and parents to alleviate misunderstandings. Input from the developmental disabilities community will help shape things going forward. Ms. Sgambati is working with the department to develop a communication system for all populations and suggested that this Commission play a role in provider readiness.

Next Steps /Draft Agenda for July Meeting on Enrollment

Commissioner Shumway reminded all the Commissioners that they will have an opportunity to bring agenda items forward and take the lead on recommendations. He thanked Commissioner Bunnell for leading the work on the first recommendation to the Governor. Discussion included various methods of listening sessions, the benefit of the Department timeline, and the possibility of creating a list of touchstones to guide decisions.

Stakeholder engagement is a priority and an area to work in over the next month.

Commissioners Fox, Moral, Shumway and Vallier-Kaplan will begin development of the stakeholder conversations for presentation at the July 11 meeting. They will consider the CMS stakeholder input process, our role as the “process describers”, both step 1 and step 2 populations, previous public listening sessions, and foundation levels of understanding managed care. CSNI has provided a good example by bringing Bob Gettings to speak to a large audience.

Beneficiary enrollment will also be on the July agenda. We will ask the department to do a presentation on the enrollment process. Commissioner Porter volunteered to help organize this and to integrate the data component of enrollment. Mr. Jeff Meyes will assist with MCO participation for this meeting.

Three areas of focus to date are: 1) conversation around network development 2) outline of a plan of stakeholder involvement 3) enrollment, data involvement and informed choice making

Discussion toward future agenda items included: mental health coverage adequacy, integration of enrollment and services for individuals with developmental disabilities (step 1 and step 2).

Public Comment

Consider having some discussion on how MCO's are planning to manage behavior health in step 1 and how behavior and physical health will be integrated. It would be valuable to pursue concerns on network measurements now, in order to have that information later when the contracts are reviewed.

The next meeting of the Governor's Commission on Medicaid Care Management will take place on Thursday, July 11 from 12:30 – 3:30pm. Location to be determined.

Commissioner Vallier-Kaplan adjourned the meeting at 4:05pm.

- Minutes unanimously approved at the July 11, 2013 meeting.