

Quarterly MCM Quality Presentation Schedule and Topics

Quarter	Date and Time	Presenter	Location	Report Topics
CY Qtr-4	12/14/2015 10-12	MCOs	NH Hospital Association 125 Airport Road Concord, NH Conference Room 1	<ul style="list-style-type: none"> • MCO Annual Report • Performance Improvement Plan Update • Provider and Member Advisory Board Reports • Quality Assurance and Program Improvement plans • Provider Satisfaction Survey
CY Qtr-1	3/10/2016 10-11:30	External Quality Review Organization	NH DHHS Public Health Services 29 Hazen Drive Concord, NH Hazen Drive Auditorium	<ul style="list-style-type: none"> • EQRO Technical Report
CY Qtr-2	7/11/2016 10-12	DHHS QAI	NH Hospital Association 125 Airport Road Concord, NH Conference Room 1	<ul style="list-style-type: none"> • General Medicaid Quality Operations • Network Adequacy • Quality Studies • Member Focus Groups
CY Qtr-3	10/13/2016 10-12	DHHS QAI	TBD	<ul style="list-style-type: none"> • HEDIS Report • CAHPS Report • NCQA Quality Summary • Behavioral Health Member Satisfaction Surveys